

RETREET AGREEMENT

This agreement is between **MINUVIDA AZORES LDA** (retreat host facility) and retreat organizer. **Services sold by retreat organizer to retreat participants are not covered by this agreement.**

MINUVIDA AZORES LDA (and its affiliates, **minuvida azores experiences** and Yoga Azores) will do everything within its power to deliver on products **MINUVIDA AZORES LDA** has sold or contracted, including facilities, experiences, meals, transport, etc. If services cannot be delivered as contracted, **MINUVIDA AZORES LDA** may take reasonable action to mitigate issues, including improvements, substitutions or, if warranted, partial or full refunds, as decided by management.

MINUVIDA AZORES LDA requires a 24-hour notice on requests to changes on scheduled group activities, including transport and meals. Last-minute change of plans, including requests to cancel organized group outings, will not be refunded or substituted.

MINUVIDA AZORES LDA strictly enforces a alcohol- and drug-free policy. No drugs or alcohol are allowed to be brought into the premises.

MINUVIDA AZORES LDA is not responsible for factors external to its operation that may lead to delays, cancellations, added expenses or hardship due to pandemics, airline strikes, accidents, storms, earthquakes, volcanoes and other Acts of God. **NO REFUNDS WILL BE ISSUED** beyond what is stated in all **MINUVIDA AZORES** documentation, reproduced below. We highly recommend the purchase of travel insurance to protect against trip cancellation or delay due to airline issues, personal injury, illness, family crisis, etc. For travel insurance suggestions, please visit: www.insuremytrip.com.

BOOKING RULES Downpayment needed to book retreat, usually from 500€ to 1,000€ depending on group. **Payment schedule for North American retreats:** 25% percent of total or minimum fee due 6 months before retreat, additional 25% due 60 days out. **Payment schedule for European retreats:** 50% of total or minimum fee due 90 days before retreat start. Remaining balance due 14 days prior to retreat for all groups.

CANCELLATION POLICY Booking deposit is 50% refundable up to six-months before retreat start, minus a 20% administrative fee. **No refunds are available for future payments.**

MINUVIDA AZORES LDA is fully licensed and insured, including its facilities, experiences, and transport. Incidents or accidents occurring at **Quinta Minuvida** (the yoga retreat center), or during experiences led by **Minuvida Azores Experiences**, or contracted services, are fully insured. Incidents or accidents outside the services provided by **MINUVIDA AZORES** are not covered by insurance and activities undertaken individually are not the responsibility of **MINUVIDA AZORES LDA**.

MINUVIDA AZORES LDA is not responsible for missing or lost items.

MINUVIDA AZORES LDA may levy replacement charges for damage or loss caused to the property during the retreat including, but not limited to, damage to appliances, fixtures, furniture and real property caused by me or any of the retreat participants. The credit card on file may be charged to cover damages.

MINUVIDA AZORES LDA adheres to a common sense policy in the delivery of services sold.

SIGNED + DATED & AGREED

MINUVIDA AZORES venue representative

Retreat Organizer

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